



Movers & Shakers: Julie Walker

Julie Walker has joined Bensons For Beds, as their new Head of Ecommerce.



Movers & Shakers: Richard Jones
Richard Jones has joined Tide, as their new Head of Engagement Marketing.

## Insights

Forest Holidays on crafting a 'naturally driven' team

Inside B2B: The art of experience

3 Ways Data Drives Digital Transformation Success

Redefining CRM for the new age of digital and human customer experience

## News

KPMG tells staff: work from office

<u>Digital Consumers Demand UK Grocers Improve Online, In-Store Shopping Experiences</u>

<u>Digital measures confirmed under UK procurement overhaul</u>

Building Digital UK to become executive agency of DCMS

FTSE 100 owner to expand its digital assets index

New measures to boost UK telecoms security

UK in global top three for digital advertising

Tech-Enabled Firms Have Built Their Own Digital States

Westfield's combined physical/digital meet Santa experience, a UK first, sells out in record time

Ben Carter leaves Purplebricks to become Dunelm's first CMO

Müller's top marketer departs to set up sports consultancy

<u>Visa launches cryptocurrency advisory arm to help clients navigate digital</u> <u>currency and NFTs</u>





## **Ecommerce**

TikTok taps into ecommerce with UK live shopping launch
Nestlé cooks up plans to make ecommerce 25% of sales by 2025
PlantX Announces Launch of its eCommerce Platform in the UK
Amazon Fresh opens two more locations in Hounslow and Aldgate East
Retail and eCommerce companies struggle to find the tools for data
acquisition

Forter launches Trusted Identities for eCommerce

## **Social Media**

<u>TikTok launches live stream shopping experience</u>
<u>WhatsApp Adds New Auto-Delete Options</u>
<u>Facebook's new website lets fans buy 'Stars' without paying the app</u>

stores' commissions
Adobe buys social media marketing startup ContentCal

<u>Meta Launches Personalized Year in Review Features on Facebook and Instagram</u>

Snapchat Launches 'Acts of Kindness' Initiative to Boost Spotlight Take-Up