





Movers & Shakers: Angel Tolentino

Angel Tolentino has joined Protein World Ltd as their new Head of Digital.

Insights

How retail is cutting energy costs Has WFH changed your office attire? How to blend human with digital in retail customer experience Digital Skills Clinic: How bootcamps are helping to bridge the talent gap

News

UK and US eye digital data transfer deal Lacklustre digital experience an issue for UK insurance customers: PwC Kia UK expands Kia Rental service with a new digital app Lack of digital skills in Warrington holding companies back HSBC launches guarantees digital portal for FI trade finance transactions Disney Eyes Digital Tech To Enhance Storytelling Google leads digital skills drive Careology launches digital cancer care platform with Guy's Cancer New digital strategy developed for UK Parliament Kingswood names new directors to drive digital transformation

Ecommerce

How ScS uses digital to improve the customer experience, as full-year sales grow but profits decline Amazon tries to revive ecommerce business with additional Prime Day 57% of buyers use e-commerce platforms, survey reveals TikTok reportedly taking on Amazon and Facebook in e-commerce



DIGITAL R LEADERS



UK Retailers Count on Affordability, Omnichannel Sales to Foster Customer Loyalty Amazon UK to invest £300m to 'electrify and decarbonise' its fleet Martin Lewis slams Deliveroo for adding Klarna option

Social Media

The Top 19 Tools For Managing Social Media Accounts Facebook has rolled out a new Pages experience Twitter reviews policies around permanent user bans Twitter is asking users to enter their birthdate to view sensitive content TikTok Challenges Instagram With Massive Upgrade Young people using TikTok is no problem, GCHQ chief says TikTok owner ByteDance increases price of stock option buyback TikTok Adds New Photo Feature to Rival Instagram