



Kind Request / Reminder: Just a quick reminder to keep our group focused on its primary purpose – fostering positive discussions and shared knowledge. Kindly refrain from posting any job opportunities, whether permanent or freelance, in the group as well as promoting yourself or anyone else for career opportunities.



Movers & Shakers: Esther Rogers

Esther Rodgers has joined The Cotswold Company as their new Head of Ecommerce.



Movers & Shakers: Seb Villien

Seb Villien has joined Smythson of Bond Street as their new Digital Director.



Movers & Shakers: Steve Flanagan

Steve Flanagan has joined Whittard of Chelsea as their new Director of Marketing, Customer Retention and Product Development.



Movers & Shakers: Jonny Longden

Jonny Longden has joined Boohoo Group Plc as their new Group Digital Director.



Movers & Shakers: Luke Nicholson

Luke Nicholson has joined West Ham United FC as their new Head of Digital and Growth.

New Members



<u>Piers Langendoen</u> Head of Digital Media at Post Office Ltd



Jonny LongdenGroup Digital Director at Boohoo Group Plc



Melissa Allwork
Senior Director of Conversion and Optimisation at
PlayStation



Viviana Marquis

Head of Ecommerce for Morphe EMEA & ANZ at
FORMA Brands

Latest Insights

Which tech benefits workers most?

Is there a digital divide in payments?

A digital and sustainable economy through artificial intelligence Brand building is as important at the bottom of the B2B funnel as the top

Authenticity should start with marketers not marketing

How digital twins are cutting carbon emissions for the

Ministry of Justice

<u>Digital or analogue: What technologies do brick-and-mortar stores need?</u>

Ted Baker calls in administrators

How Ted Baker fell apart, leaving hundreds facing redundancy

Latest news

Oatly's creative boss on why he could never be a CMO

John Lewis recruits one million new customers amid return to profit

Nearly half of UK families excluded from modern digital society,

study finds

<u>Aprico Consultants joins digital transformation group Yuma</u> <u>Students apply digital media skills to support internationally</u> <u>recognised research programme</u>

Helen Morgan MP to host cross-party roundtable on digital connectivity

The majority of marketers in role for less than three years

Latham & Watkins Advises R.R. Donnelley & Sons Company in

Acquisition of Digital & Print Marketing Business

Winchester City Council commits to digital service overhaul

New Digital Health Hub for the south west of England and Wales

Cordiant Digital Infrastructure marks three years of strategic

growth and expansion

<u>Apple Is in Talks to Let Google Gemini Power iPhone Al Features</u> <u>Al already used by 62% of studios, Unity report claims</u>

Google Cloud and NVIDIA Expand Partnership to Scale
Al Development

New UK strategy aims to improve lives through digital technology UK government's 4G rollout signals end of mobile blackspots in rural Wales Sky, Age UK Gateshead open Sky Up Digital Hub
Millions of UK Families Fall Short of Digital Living Standard

Former Jaywing brand and marketing chief joins Pavement as shareholding director

Gen Z marketing agency helps brands partner with micro influencers

Aldi ad banned for 'misleading' price comparison claims against

Sainsbury's

Spec Analysis: PlayStation 5 Pro - the most powerful console yet Goldman Sachs head of digital assets: The future is on public blockchains

Ecommerce news

39% of Retail Shoppers Stick to Digital

<u>FedEx and Amazon Explored Partnership in eCommerce</u> <u>Returns Last Year</u>

Worldwide ecommerce sales to break \$6 trillion, make up a fifth of total retail sales

One Day Agency launches new ecommerce SEO service

Amazon celebrates the UK's first E-Commerce week to inspire businesses across the UK to grow internationally

American Apparel launches e-commerce in Australia and New Zealand

<u>Survey finds 85% of shoppers had poor online experiences last year</u> <u>Boots tops loyalty survey</u>

How rising consumer demands have shaped E-comerce logistics

Delivery startup Ingrid banks \$23M to provide a viable alternative

Caterpillar adds 100,000 new ecommerce customers

Analytics news & insights

App analytics firm Sensor Tower acquires rival Data.ai and is cutting staff

Voltron Data revs up hyper-speed analytics, leaves Snowflake in the dust

How Conversation Analytics Boosts Cross-Department Collaboration
Announcing the general availability of Oracle Analytics Server 2024
Global Big Data Analytics in Retail Market Shows Promising Growth
Radware expands cloud security and analytics services

CRM news & insights

Zoom Launches New Al Companion, CRM Support, & VoC Capabilities

How a modern CRM platform can help transform a firm's business model

The Acquisition of Ultimate May Transform Zendesk. Here's How.

CRM Sets New Standards for the Insurance Industry

Social media news

Virality on social media intensifies moral panics, according to study

TikTok is paying creators to up its search game

Pressure on UK to follow US in toughening stance on TikTok

Meta offers to cut Facebook, Instagram monthly fees to 5.99 euros

Instagram Launches Ads With Promo Codes to Entice Purchase Activity

TikTok Adds More Options to Simpify Commerce Promotions in the App

What is Grok? The new X/Twitter feature explained Meta offers to almost halve Facebook and Instagram monthly fees LinkedIn plans to add gaming to its platform Reddit shares priced at \$34 in largest IPO by social media company in years

Why Al conspiracy videos are spamming social media High street bank bosses warn of rising fraud threat from social media YouTube Tests New Audience Filters for its Video Retention Stats

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