

Kind request - Can everyone please update your WhatsApp to show your full name so that everyone in the group knows who you are when you are contributing to WhatsApp discussions - Many thanks



Movers & Shakers: Debbie Morrison

Debbie Morrison has joined National Express LLC as their new Head of Performance Marketing.

New Members



<u>Matt Cadwallender</u> Head of Ecommerce at ECATERING



Katie Berry
Head of Brand at Fuel Hub



<u>Serena Fortuna</u> Head of Ecommerce & Digital at Temperley London



<u>Donald Rajaratnam</u> Head of Digital at Firstrate



<u>Isabel Graham</u> Head of Ecommerce at Abbott Lyon



Rachelle (Thompson) Denton Global Director of Social Media at the LEGO Group

Trending Insights

Cut through with creativity on TikTok

How Amazon is helping to prepare young people for a digital future

How HSBC unified the banking sector to fight domestic abuse

How O2 overtook rivals with thanks to a festive purpose push

Cyber-physical infrastructure: Towards a more digital built environment

It's time The Body Shop became exciting as well as ethical

The latest blog posts by Endless Gain

Endless Gain

Optimisation isn't just about web, test your app too!



Loyalty among app users can lead to a false sense of optimism about your app performance. Although it can be difficult don't neglect the value that can be gained from testing your app experience, just as you do the web.

Read the blog



The Latest News

Tech hiring and pay rises plummet

HSBC shares digital accessibility training

Google's new tools help discussion forums and social media platforms rank higher in search results

Vodafone UK Chief reaffirms commitment to rural communities

Asos plans to spend its extra £30m marketing pot doing 'cooler' work

Brand value grows just 5.7%, suggesting continued economic woes, per Interbrand

Google readies for account purge

<u>Digital themed networking event popular with Somerset businesses</u> <u>Lloyds digital shift puts thousands of jobs at risk</u>

£400k funding to support voluntary and community sector projects that prevent digital exclusion

Guidelines for secure Al system development: National Cyber Sceurity

US, UK and a dozen more countries unveil pact to make Al 'secure by design'

Nearly 80% of British teenagers have used generative Al

ESG falters as firms chase profit

£16bn Adobe takeover could harm competition in digital design market – watchdog

UK consultancies to build talent pool for digital success

GP practices will receive funding to upgrade inadequate digital phones

Environmental messages do not impact ad effectiveness, data finds

Digital skills brand to attract top tech talent to Civil Service

BT partners with Digital Realty to help customers unlock data value

BBC News announces savings and digital reinvestment plans

New digital inspiration channel: TUI informs via WhatsApp

Competition watchdog to open investigation into supermarket loyalty schemes



Ecommerce news

Spike in fake online stores

Merchants' Black Friday Was Good Despite Missing Sales from Failed Payments

The UK has the third largest eCommerce market in the world
Temu expands European delivery network

TikTok Shop: three retailers nailing social commerce

Adobe say UK shoppers spend £3.45 billion online over Cyber Weekend UK retailer The Very Group embarks on GenAl push with AWS Halfords B2B sales grew by 37% helping first-half revenue hit £873.5mn

Social Media news

<u>TikTok Launches New 'Creative Cards' to Provide Content Inspiration</u>

<u>Nearly 95% of internet users use social media platforms</u>

How the OpenAl drama could affect social media

TikTok owner ByteDance cuts gaming division jobs

<u>TikTok creators are increasingly tapping into food-centric content – and brands are following</u>

<u>LinkedIn Shares New Insights into the Impacts of Generative AI on the Workforce</u>

<u>Snapchat's next lockscreen integration could be with Samsung</u> <u>How Meta Is Planning for Elections in 2024</u>

<u>TikTok and Instagram battle for social commerce dominance</u>

Brits turn off Twitter, although teens and tweens keen on generative Al

Event: Social Media Creator/Economy Supper Club









Our Social Media Creator/Economy Supper Club on the 28th of November at Enrica Roca was a huge success!

Thanks to our brilliant speakers:

- Pete Dick
- Ashleigh Auckland
- Rachelle Denton

The talk focused on how Social Media can have on ROI and how critical it is as part of the overall Marketing strategy.



BIG NEWS!



We are thrilled to announce that our Digital Leaders Club has just hit a significant milestone - 300 amazing members and counting!

https://www.linkedin.com/feed/update/urn:li:activity:7135945584846213120

Recent Polls



of Linkedln respondents say Marketing and Branding is the most critical factor when it comes to Ecommerce success.

View Poll

40%

of LinkedIn respondents say Tripplewhale is their favourite tech tool.

View Poll

42%

of Linkedln respondents say revenue pick up was still behind of their revenue last year in the lead up to Black Friday 2023.

View Poll

